

To: Dew, Judy[Dew.Judy@epa.gov]; pcampbell3@csc.com[pcampbell3@csc.com]
Cc: Web CMS Support[Web_CMS_Support@epa.gov]
From: Dibble, Christine
Sent: Mon 8/10/2015 6:51:08 PM
Subject: RE: Need immediate help uploading PDFs into Web CMS

I left it for 15 minutes while I worked on something else and it didn't budge.

Thank you!

Christine Dibble
Senior Web Content Strategist
Office of Web Communications
U.S. Environmental Protection Agency
Mail Code 1701A
Washington, D.C. 20460
dibble.christine@epa.gov
Ph: 202-564-9147

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From: Dew, Judy
Sent: Monday, August 10, 2015 2:48 PM
To: Dibble, Christine; pcampbell3@csc.com
Cc: Web CMS Support
Subject: RE: Need immediate help uploading PDFs into Web CMS

<https://wcms.epa.gov/goldkingmine/standard-form-95-claim-damage-injury-or-death>

They load Christine but they're slow. Very slow. I'll ask Pat and Lisa to help later today.

Judy Dew

Office of Information Analysis and Access

Information Access Division

Phone: (919) 541-2987

Fax: (919) 541-3648

From: Dibble, Christine

Sent: Monday, August 10, 2015 2:30 PM

To: Dew, Judy; pcampbell3@csc.com

Cc: Web CMS Support

Subject: RE: Need immediate help uploading PDFs into Web CMS

It's just this one for now but there will be other PDFs later today.

Please create a doc page in Gold King Mine and attach the PDF.

Metadata for **PDF**: Standard Form 95, Claim for Damage, Injury or Death

Metadata for the **doc page**:

Descrip:

Link to Standard Form 95, claim form for damage, injury or death as a result of the Gold King Mine release

Keywords:

Durango, Silverton, la plata, san juan basin, Colorado, Cement Creek, animas, standard form 95, claim

Type: Overview and factsheet

Channel: not sure, About EPA?

Thanks!

Christine Dibble

Senior Web Content Strategist

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U.S. Environmental Protection Agency

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Ph: 202-564-9147

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From: Dew, Judy

Sent: Monday, August 10, 2015 2:11 PM

To: pcampbell3@csc.com; Dibble, Christine

Cc: Web CMS Support

Subject: RE: Need immediate help uploading PDFs into Web CMS

Christine, Send them to me and Andrew. We can post them.

Judy Dew

Office of Information Analysis and Access

Information Access Division

Phone: (919) 541-2987

Fax: (919) 541-3648

From: Patrick K Campbell [<mailto:pcampbell3@csc.com>]

Sent: Monday, August 10, 2015 2:10 PM

To: Dibble, Christine

Cc: Web CMS Support

Subject: Re: Need immediate help uploading PDFs into Web CMS

Hi Christine,

There appears to be an overarching issue with the system and loading of PDFs. We've got folks working on it.

Patrick Campbell

Senior Environmental Information Analyst
Scientific Policy, Program Planning and Regulatory Support
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From: "Dibble, Christine" <Dibble.Christine@epa.gov>

To: Web CMS Support <Web_CMS_Support@epa.gov>

Date: 08/10/2015 02:05 PM

Subject: Need immediate help uploading PDFs into Web CMS

I am creating a document page to house the attached PDF but it's not loading (the blue bar that shows progress of how far along it is loading is stuck; it won't move) . It's about 550K so size is not the issue. I tried loading another PDF to see if that would work but that is no go too. Help!

Christine Dibble

Senior Web Content Strategist

Office of Web Communications

U.S. Environmental Protection Agency

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[attachment "StandardForm95.pdf" deleted by Patrick K Campbell/USA/CSC]